

Quality Assurance Survey Performance Ratings

| Service Provider | Region | Type of Service | Date | Domain 1. Access and Eligibility | Domain 2. Individual Planning and Implementation | Domain 3. Safety and Security | Domain 4. Rights, Respect and Dignity | Domain 5. Health | Domain 6. Choice and Decision Making | Domain 7. Relationships and Community Membership | Domain 8. Opportunities for Work | Domain 9. Provider Capabilities and Qualifications | Domain 10. Administrative Authority and Financial Accountability | QA Performance Rating |
|--|--------|--|---------|---|---|--|--|---------------------|--|--|--|--|--|----------------------------|
| APTA, Inc. | Middle | Day-Residential | 1/30/14 | NA | SC | PC | SC | SC | SC | SC | NA | SC | PC | Proficient |
| Bubba's Better Life, Inc. | West | Day-Residential | 2/10/14 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Buffalo River Services, Inc. | Middle | Day-Residential, Personal Assistance, Nursing | 2/20/14 | NA | SC | PC | SC | SC | SC | SC | SC | SC | SC | Proficient |
| Chris' Home, Inc. | Middle | Day-Residential | 2/7/14 | NA | PC | PC | PC | PC | SC | SC | SC | MC | SC | Fair |
| Clara Butler Nursing and Personal Care Services | West | Day-Residential, Personal Assistance | 2/27/14 | NA | PC | SC | SC | SC | SC | SC | SC | SC | PC | Proficient |
| Comprehensive Services of Tennessee | West | Day-Residential, Personal Assistance | 2/6/14 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Corner Stone Personal Care Services, LLC | East | Day-Residential, Personal Assistance, Nursing | 2/25/14 | NA | SC | PC | SC | SC | SC | SC | SC | PC | SC | Proficient |
| East Tennessee Personal Care Services, LLC | East | Day-Residential, Personal Assistance | 2/12/14 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Elite Behavior Analysis | East | Behavioral | 2/6/14 | NA | PC | SC | SC | NA | SC | NA | NA | SC | SC | Proficient |
| Franklin County Adult Activity Center | Middle | Day-Residential, Personal Assistance | 2/6/14 | NA | SC | SC | SC | PC | SC | SC | SC | PC | PC | Proficient |
| Friendship Home Solutions, Inc. | Middle | Day-Residential, Personal Assistance, Nursing, Therapy | 2/13/14 | NA | PC | SC | SC | PC | SC | SC | SC | PC | SC | Proficient |
| Functional Independence, Inc. | West | Therapy | 1/21/14 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Generations Community Services | West | Day-Residential, Personal Assistance | 2/12/14 | NA | MC | PC | SC | SC | SC | SC | PC | MC | PC | Fair |
| Independent Opportunities, Inc. | East | Day-Residential, Personal Assistance | 2/4/14 | NA | SC | SC | SC | SC | SC | SC | SC | PC | MC | Fair |
| James Developmental Center | Middle | Day-Residential, Personal Assistance | 2/28/14 | NA | SC | PC | PC | SC | SC | SC | SC | PC | MC | Fair |
| Joey's Yacht Club | Middle | Day-Residential | 2/6/14 | NA | SC | PC | SC | PC | SC | SC | SC | PC | PC | Fair |
| Pauline and Thomas Healthcare, Inc. | Middle | Day-Residential, Personal Assistance | 2/28/14 | NA | PC | PC | SC | PC | SC | SC | SC | PC | MC | Fair |
| Resources for Human Development | Middle | Day-Residential | 2/27/14 | NA | MC | MC | PC | PC | SC | SC | SC | PC | PC | Fair |
| Tim's Place, Inc. | West | Day-Residential | 1/13/14 | NA | SC | PC | SC | SC | SC | SC | SC | PC | SC | Proficient |

SC= Substantial Compliance

PC= Partial Compliance

MC= Minimal Compliance

NC= Noncompliance

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|-------------------|--------|-----------------|--------|---|---|--|--|---------------------|--|--|--|--|--|--------------------------|
| Tri-County Center | East | Day-Residential | 2/7/14 | NA | PC | PC | SC | PC | SC | SC | SC | PC | PC | Fair |
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